

Boil Water Advisory Issued for Millersburg

LEXINGTON, Ky. (Dec. 18, 2019) – A boil water advisory has been issued for Kentucky American Water customers in Millersburg. The advisory was issued due to a boil water advisory being issued for the City of Paris’ water system. Kentucky American Water purchases water from the City of Paris to serve Kentucky American Water’s customers in Millersburg. A copy of the City of Paris’ public notice regarding this boil water advisory is included with this news release.

During a boil water advisory, it is recommended that customers boil for three minutes any tap water they intend to use for consumption, such as for drinking, cooking or making ice. After boiling water, customers should let the water cool before consuming it.

This precautionary advisory is in effect until further notice.

About Kentucky American Water

Kentucky American Water, a subsidiary of American Water (NYSE: AWK), is the largest investor-owned water utility in the state, providing high-quality and reliable water and/or wastewater services to approximately half a million people. Visit www.kentuckyamwater.com and follow Kentucky American Water on Twitter, Facebook, and Instagram.

About American Water

With a history dating back to 1886, American Water is the largest and most geographically diverse U.S. publicly traded water and wastewater utility company. The company employs more than 7,100 dedicated professionals who provide regulated and market-based drinking water, wastewater and other related services to more than 14 million people in 46 states. American Water provides safe, clean, affordable and reliable water services to our customers to make sure we keep their lives flowing. For more information, visit amwater.com and follow American Water on Twitter, Facebook and LinkedIn.

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IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

The following Public Notice is from City of Paris Water Works (PWSID# KY0090343), the system that produces water purchased by Kentucky American Water for customers in the Millersburg area (PWSID# KY0090287). Please note that this violation was issued to a system from whom we purchase water (i.e. City of Paris Water Works), but we want our customers that receive water purchased from the City of Paris Water Works to be aware of this information. The “our” and “we” listed in the mandatory notice below refers to the City of Paris Water Works.

DRINKING WATER WARNING

Paris Water Works (KY0090343) has high turbidity levels

BOIL YOUR WATER BEFORE USING

We routinely monitor your water for turbidity (cloudiness). This tells us whether we are effectively filtering the water supply. A water sample taken 12/18/2019 showed turbidity levels of 3.5 turbidity units. This is above the standard of 1.0 turbidity units. Because of these high levels of turbidity, there is an increased chance that the water may contain disease-causing organisms.

What should I do? What does this mean?

- **DO NOT DRINK THE WATER WITHOUT BOILING IT FIRST.** Bring all water to a boil, let it boil for one minute, and let it cool before using, or use bottled water. Boiled or bottled water should be used for drinking, making ice, brushing teeth, washing dishes, and food preparation until further notice. Boiling kills bacteria and other organisms in the water.
- **Turbidity has no health effects. However, turbidity can interfere with disinfection and provide a medium for microbial growth. Turbidity may indicate the presence of disease-causing organisms. These organisms include bacteria, viruses, and parasites, which can cause symptoms such as nausea, cramps, diarrhea, and associated headaches. **
- *The symptoms above are not caused only by organisms in drinking water. If you experience any of these symptoms and they persist, you may want to seek medical advice. People at increased risk should seek advice from their health care providers about drinking this water.*

What is being done?

We had to treat water from a temporary source due to a main intake pump failure and this led to the high turbidity levels at our treatment plant. We are adjusting coagulant levels to reduce the turbidity and we are having an emergency pump installed so that we can continue treating water from our main source, which has reduced turbidity.

We will inform you when turbidity returns to appropriate levels and when you no longer need to boil your water. We anticipate resolving the problem within 24 hours.

For more information, about this Kentucky American Water - Millersburg notice, please contact Dorothy Rader at 859-268-6317 or KAW Water Quality at 2300 Richmond Road, Lexington, KY, General guidelines on ways to lessen the risk of infection by microbes are available from the EPA Safe Drinking Water Hotline at 1-800-426-4791.

* Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail. *

This notice is being sent to you by Kentucky American Water - Millersburg. State Water System ID# KY0090287.
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