

FOR IMMEDIATE RELEASE

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Pennsylvania American Water begins \$1.1 Million Water Line Replacement Project in Wilkes-Barre

Project replaces outdated water main dating back to the 1885

SCRANTON, Pa. (August 26, 2019) – Pennsylvania American Water today announced upgrades to nearly 7,000 feet of water main in Wilkes-Barre to improve reliability for customers, reduce service disruptions and increase water flows for firefighting. The cost of the system improvements, which replace water main dating as far back as 1885, is approximately \$1.1 million.

“To ensure that we continue to provide reliable water service to our customers, we need to reinvest in the local water infrastructure, particularly the areas where 100-year old pipeline needs to be replaced,” said Traci Cross, senior manager, operations, Pennsylvania American Water.

The company started earlier this month replacing existing four- and six-inch cast iron water mains with new eight-inch ductile iron pipe along several streets in the city, including:

- Dougher Lane
- Essex Lane
- Hart Street
- South Franklin Street
- Regent Street
- Hayes Lane
- Lloyds Lane

Also included in the project is 900 feet of new pipe along Center Street in Wilkes-Barre Township.

Crews will work weekdays between 7 a.m. and 5 p.m. Traffic restrictions will be in place during construction. The company expects to complete the water main installation, including transfer of all customer services, final restoration, and paving by end of summer.

During construction, customers might experience temporary service interruptions, discolored water and/or lower than normal water pressure. Crews will work as quickly as possible to shorten the length of these temporary inconveniences. For more information, contact Pennsylvania American Water’s customer service center at 1-800-565-7292.

Pennsylvania American Water, a subsidiary of American Water (NYSE: AWK), is the largest investor-owned water utility in the state, providing high-quality and reliable water and/or wastewater services to approximately 2.4 million people. With a history dating back to 1886, American Water is the largest and most geographically diverse U.S. publicly traded water and wastewater utility company. The company employs more than 7,100 dedicated professionals who provide regulated and market-based

drinking water, wastewater and other related services to more than 14 million people in 46 states. American Water provides safe, clean, affordable and reliable water services to our customers to make sure we keep their lives flowing. For more information, visit amwater.com and follow American Water on Twitter, Facebook and LinkedIn.

This release contains forward looking statements, including, among others, our plan to continue our long-term strategy of capital investment in our systems. There are important factors that could cause actual results to differ materially from those expressed or implied by such forward-looking statements including: general economic business conditions, unfavorable weather conditions, changes in regulations or regulatory treatment and availability and the cost of capital. We undertake no obligation to publicly update or revise any forward-looking statement.

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