

2019 Water Quality Reports Now Available

Water supplied to customers continues to meet or surpass state and federal quality standards

LEXINGTON, Ky., (May 21, 2020) – The 2019 Water Quality Reports for Kentucky American Water’s service areas are now available. The reports, also referred to as Consumer Confidence Reports, are published annually each spring with data pertaining to the previous calendar year. They are available on Kentucky American Water’s website at www.kentuckyamwater.com via the Water Quality link and searchable by customer zip code.

The Water Quality Report is an annual performance measure of the quality of water supplied by Kentucky American Water in comparison to the compliance standards established by the U.S. Environmental Protection Agency and Kentucky’s Division of Water. Each report describes drinking water sources, water tests conducted, substances detected in water and the levels of those substances. In addition to viewing reports online, customers may also request a hard copy by contacting the company’s customer service center at 1-800-678-6301.

“We are pleased to report that the quality of water supplied to our customers continues to meet or surpass what is required by state and federal drinking water standards,” said Dave Farrar, vice president of operations for Kentucky American Water. “We encourage customers to review the reports for their respective areas so that they can become familiar with what our teams do on a daily basis to provide high quality tap water.”

Kentucky American Water’s water quality professionals perform thousands of tests every year – in the treatment plant as well as out in the distribution system – to measure the quality of tap water delivered to customers. These tests include those that are mandatory for all U.S. water utilities as well as additional tests that are conducted voluntarily to strive for water that not only meets but surpasses the standards required by law.

These additional tests stem from Kentucky American Water’s proud and voluntary participation in the national Partnership for Safe Water, an effort coordinated by six drinking water

organizations, including the U.S. Environmental Protection Agency and the American Water Works Association. Partnership participants adhere to more stringent monitoring and testing practices.

About Kentucky American Water

Kentucky American Water, a subsidiary of American Water (NYSE: AWK), is the largest investor-owned water utility in the state, providing high-quality and reliable water and/or wastewater services to approximately half a million people. Visit www.kentuckyamwater.com and follow Kentucky American Water on Twitter, Facebook, and Instagram.

About American Water

With a history dating back to 1886, American Water is the largest and most geographically diverse U.S. publicly traded water and wastewater utility company. The company employs more than 6,800 dedicated professionals who provide regulated and market-based drinking water, wastewater and other related services to 15 million people in 46 states. American Water provides safe, clean, affordable and reliable water services to our customers to make sure we keep their lives flowing. For more information, visit amwater.com and follow American Water on Twitter, Facebook and LinkedIn.

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